

MCCRANN CYRUS MFG

Quality Products and Services since 1977

Cyrus 8000 Warranty

The manufacturer warrants these products to be free from defects of workmanship.

Limited Three (3) Year Abrasive Warranty:

The manufacturer warrants indoor installations (over firm, flat, clean, smooth, hard surfaces, free of cracks or foreign substances, of wood, concrete, or vinyl) of the product against abrasive wear in properly installed and maintained installations for a period of three (3) years. Failure is defined as a loss of fibre due to abrasive wear of ten (10) percent of the pile-fibre in any given area. This warranty is for abrasive wear only, and does not cover burns, cuts, gouges, pilling, matting of pile, shedding, flattening of pile or pattern, staining, soiling, oiling, fading nor fibre loss due to abnormal usage. No warranty is extended for use of the products on stairs; in athletic play areas; or for the product which has been taken up from the location where it was originally installed and was reinstalled. The manufacturer will assume the cost of replacement products on a depreciating basis based on the replacement cost of the product. First Year, 100%; Second Year 50%; Third Year 25%. Spots or spills should be cleaned within 6 hours. Regular vacuuming or hosing with household detergent and water is usually the only cleaning necessary. However, occasional carpet shampooing methods, hot water extraction, or pressure washing is recommended.

Three (3) Year Limited Warranty for Resistance to Golf Spikes

For Cyrus 8000 tile, the manufacturer warrants that during the specified period, the face fibres in this matting will not wear through to the point where the backing is exposed when subject to normal golf spike traffic, such as encountered in pro-shops and locker rooms, in properly installed and maintained glue-down installations. The golf spike warranty is for a period of three (3) years under normal conditions in indoor/outdoor use, but excepting pivot points or areas; stairs, and athletic playing areas. The manufacturer will assume the cost of replacement product on a depreciating basis based on the replacement cost of the product. First Year, 100%; Second Year 50%; Third Year 25%.

Limitations of Warranty:

In the event of a warranty claim established to the manufacturer's satisfaction, the manufacturer agrees, at its option, to repair or to replace the product out of current lines at the time of replacement or to refund (or partially refund) the invoice price. The manufacturer will assume the cost of replacement cost of the product on a depreciating basis based on the replacement cost of the product. The labour cost of removing and/or reinstalling replacement materials are to be borne by the purchaser. No liability will be assumed for any incidental or consequential damage, loss, or expense. No liability will be assumed for commercial shade variations or for material with visible defects after such materials have been installed, altered, cut, damaged, soiled or otherwise become unsaleable. All warranties start at the invoice date, and to process any claim under this warranty, submit a 12 inch by 12 inch sample of the failed product for laboratory evaluation together with a copy of the original invoice.